



# FORTITUDE

health + training

GET FIT AT THE FORT

In order to keep our membership prices low and in order to keep our practices fair to all of our members, Fortitude Health and Training has adopted the following policies. Initial each of the following:

- While Fortitude's memberships do not include an initiation fee or a termination fee we will unilaterally require:
- **In person with Danielle Rheault or with Lisa Maria-Booth, a thirty day written notice is required in order to discontinue monthly auto pay.** \_\_\_\_
- Thirty dollar fee in order to reinstate a previously cancelled auto pay membership, sixty dollars for couples memberships. \_\_\_\_
- Membership suspensions will be granted only in the case of injury or illness which specifically prohibits member from exercise and will be granted upon receipt of a letter confirming such by a doctor specializing in such illness or injury. Three month membership suspension for maternity leave; client may determine start time. \_\_\_\_
- Medical membership suspensions shall be granted for up to and no longer than two calendar months at which point auto pay will resume. \_\_\_\_
- From time to time credit and debit cards expire, need to be replaced or payments are unable to go through It is members responsibility to provide new and valid numbers in advance of monthly draft. A ten dollar fee will be assessed when Fortitude is unable to run of monthly auto pay.If account is not in good standing within 10 days of a failed monthly draft, the account will be sent to a collections agency for recovery of amounts currently owed and any additional amount owed on the account plus any fees charged by the collections agency.\_\_\_\_
- A ten dollar fee will be assessed for each attempt to rerun cards which were not accepted on first attempt for monthly auto pay. \_\_\_\_
- Couples memberships are available to two people living in same household with proof of residence. \_\_\_\_
- Student memberships & drop in rates are available to full time students with proof of enrollment. \_\_\_\_
- Open gym is available during scheduled times. \_\_\_\_
- Memberships are non-transferable. \_\_\_\_
- Fortitude Health and Training has a strict shoe policy to which we allow no exceptions. Outside shoes must be removed immediately upon entry to gym and left in black shelves to right of door. Exercise shoes must be shoes that are never worn outside; completely clean. Exercise shoes may be left at The Fort in the bins provided for your convenience. Bootcamp classes will go outside from time to time when the weather is forty degrees or higher. It is our members' responsibility to have outside shoes ready for those classes; they must be removed upon re entry into the gym. At The Fort we exercise down on the mats. It is members' responsibility to keep floors clean for fellow members. A \$20 fee may be assessed when outside shoes are worn in The Fort. \_\_\_\_

**We thank you for being a part of The Fortitude Health and Training family! Now let's get on with getting fit and having fun at The Fort!**

\_\_\_\_\_  
PRINT NAME

\_\_\_\_\_  
SIGNATURE

\_\_\_\_\_  
DATE

